



Health Management Bulletin October 2024

If you would like to request any articles included in this bulletin, or to be put onto the Bulletin's distribution list, please contact:

Library and Knowledge Services at Pilgrim Hospital:

Tel: 01205 445272

Email library.pilgrim@ulh.nhs.uk

The links in blue are active please click on them to read the article.

Focus: Black History Month

Insights from BME women in academic and healthcare leadership

British Journal of Nursing Vol. 33, No. 18 pp.846-866

The experiences of BME women in academic leadership roles are a testament to resilience and perseverance. They navigate a landscape often marred by systemic inequalities and institutional biases, yet their journeys are rich with lessons that can inspire and guide the next generation of nursing leaders.

Articles

Strengthening clinical leadership and management Lessons from our research in the UK and US

Health Foundation, 26th September 2024

This long read looks at what the NHS will gain from strengthening clinical leadership and management, the challenges involved in doing so, and how they might be overcome.

Strengthening clinical leadership and management is an important means of helping the NHS to improve quality outcomes and boost operational productivity and efficiency...

Unlocking the learning in formal complaints: the development of an end-of-life care complaint analysis tool

British Journal of Healthcare Management Vol. 30, No. 10 pp.1-11

This project aimed to develop a tool to support the standardised coding, categorisation and organisational use of formal complaint data concerning end-of-life care for adults.

Development and evaluation of a one-stop surgical outpatient clinic to tackle waiting lists

British Journal of Healthcare Management Vol. 30, No. 10 pp.1-9

This study aimed to design, implement and evaluate a novel one-stop general surgical outpatient clinic to tackle long waiting lists post COVID-19.



Use of the Therapy Outcome Measure in community intermediate care: results of a service evaluation

International Journal of Therapy and Rehabilitation Vol. 31, No. 9 pp. 1-10

The purpose of this service evaluation was to explore levels of patient improvement as measured by the Therapy Outcome Measure in a community intermediate care team.

Primary care patient safety strategy

NHS England, Published 26th September 2024

This strategy outlines the primary care implementation of the [NHS Patient Safety Strategy](#), and is for all areas of primary care, though with some improvements implemented first in general practice to enable the successes and learning to be used in the rollout to community pharmacy, optometry and dental services.

Patient Experience in England 2024

[Patient Experience in England – annual survey | Patient Experience Library](#)

Patient Experience Library

How costing teams are helping to reduce health inequalities

[Health Inequalities costing briefing - Final 2.pdf \(hfma.org.uk\)](#)

Healthcare Finances Management Association, September 2024

Just About Managing

[The Role of Effective Management and Leadership in Improving NHS Performance and Productivity](#)

Policy Exchange, 2024

This report considers the role that management and leadership can play in enhancing NHS performance and productivity. It argues that a greater focus on the competencies, permissions and placement of management is required, noting that a weak and anecdotal evidence base has often defined the public debate. The report sets out sixteen recommendations to improve NHS management.

NHSE says IT should flag patient safety issues in primary care

Digital Health, 1 October 2024

New patient safety guidance from NHS England says that primary care's IT systems should include clinical decision making support and automatically flag patient safety issues.

The '[Primary care patient safety strategy](#)', published by NHSE on 27 September 2024, sets out guidelines for general practice, community pharmacy, optometry and dental services on reporting patient safety events, including near misses, via the national Learn from patient safety events service. Published by NHSE on 27 September 2024, sets out guidelines for general practice, community pharmacy, optometry and dental services on reporting patient safety events, including near misses, via the national Learn from patient safety events service.

Updated HFMA guides: the [Introductory guide to NHS finance](#) not only provides an explanation of the NHS finance regime, but also a really useful guide to how the NHS works and the policy context. The [NHS digital technologies resources map](#) provides an overview of digital technologies and how they can add value to healthcare

News

Editorial: Nurturing medical leadership in the NHS

BMJ, 387 14th October 2024



[HCPC publishes timeline for English language requirements](#)

NHS Employers, 4th October 2024

Learn about the new timeline following changes to the English language evidence the HCPC accepts for its international register.

[System Leadership in the NHS: Learning from the North East and Yorkshire Region system leadership ney report - final 5 october 2024.pdf \(nhsconfed.org\)](#) **October 2024**

The North East and Yorkshire region has developed a distinctive approach to system leadership based on the regional director working closely with chief executives of the four integrated care boards (ICBs) in the region, known as the 4+1 arrangement.

Copyright

Copyright allows us to copy a maximum of two articles from any issue of a journal, unless it is a thematic issue, for any one individual.

We can only copy an article once for the same person. Please check to make sure you have not asked us for the article already.

Literature Searches

To request an in depth search on a specific subject contact: clinical.librarian@ulh.nhs.uk